

1 Login**2**

User ID: [Forgot User ID?](#)

Password: [Forgot Password?](#)

3**Forgot User ID?**

Enter Administrator Email Account

If you don't know your Administrative Email address, then please contact Customer Support at 1800.222.2222 or submit a [technical trouble ticket](#) (link to tech trouble ticket)

4**Forgot Password?**

Enter one of the following and we'll email you your password to :

- User ID
- Administrator Email Address

Notes

Scenario: Login (forgot user id or Password) The user defaults to seeing a login in box which asks for their User Id and Password.

- If the user clicks "Sign In" and the authentication is successful , they will be logged into SiteControl.
- If the clicks on "[forgot user ID or Password](#)" link they will get the following:
 - a) *Javascript enabled:* the forgot username and password screen will expand and they will follow the instructions below
 - b) *Javascript disabled:* taken to new page with the bottom half of this page
- User Enters Admin Email Account
- If correct, then Email is sent to user with their username and password
- If user doesn't know or after 3 tries the user will be told to contact customer support.

1 H1**Login Box**

2 For code, please refer to: <http://linigma.dev.chicago.hostway.net/~ui/pagelist/login.html>

3 If the user clicks on **Forgot User ID:** This pop comes up

4 If the user clicks on **Forgot User ID:** This pop comes up

Notes

Scenario: Login (forgot user id or Password)
The user defaults to seeing a login in box which asks for their User Id and Password.

- If the user clicks "Sign In" and the authentication is successful, they will be logged into SiteControl.
- If the clicks on "[forgot user ID or Password](#)" link they will get the following:
 - a) *Javascript enabled:*
the forgot username and password screen will expand and they will follow the instructions below
 - b) *Javascript disabled:*
taken to new page with the bottom half of this page
- User Enters Admin Email Account
- If correct, then Email is sent to user with their username and password
- If user doesn't know or after 3 tries the user will be told to contact customer support.

1 Login

2

Forgot User ID?

Enter Administrator Email Account

Email Password

If you don't know your Administrative Email address, then please contact Customer Support at 1800.222.2222 or submit a [technical trouble ticket](#) (link to tech trouble ticket)

1 H1

2 If the user clicked on Forgot User ID:

For code, please refer to:
<http://linigma.dev.chicago.hostway.net/~ui/pagelist/login.html>

1 Login

2

Forgot Password?

Enter one of the following and we'll email you your password to :

- User ID
- Administrator Email Address

Notes

Scenario: Login (forgot user id or Password)

The user defaults to seeing a login in box which asks for their User Id and Password.

- If the user clicks "Sign In" and the authentication is successful , they will be logged into SiteControl.
- If the clicks on "[forgot user ID or Password](#)" link they will get the following:
 - a) *Javascript enabled:*
the forgot username and password screen will expand and they will follow the instructions below
 - b) *Javascript disabled:*
taken to new page with the bottom half of this page
- User Enters Admin Email Account
- If correct, then Email is sent to user with their username and password
- If user doesn't know or after 3 tries the user will be told to contact customer support.

1 H1

2 **If the user clicked on Forgot Password:**

For code, please refer to:

<http://linigma.dev.chicago.hostway.net/~ui/pagelist/login.html>

1 Home > Forgot Password

2 Forgot User ID or Password

3



Request(s) Successfully Received.

Hostway has received your request(s) to:

- Send your Administrator and email with the {user ID} or {Password}

[Back to Login Page](#)

Notes

3) Confirmation Mesasge

Go to http://linigma.dev.chicago.hostway.net/~ui/pagelist/messages/messages_8_10_06.shtml to view style.