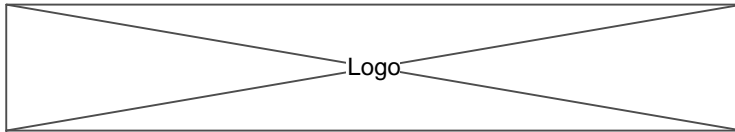


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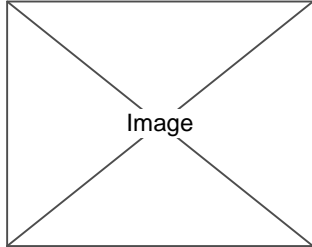
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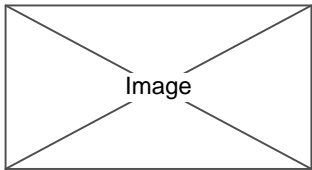
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H3 Header

03/12/08 | icons | commnets (15)

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H3 Header

03/12/08 | icons | commnets (15)

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Important Updates

Upgrade Email Account 03/13/08

Upgrade Email Account 03/13/08

Upgrade Email Account

03/12/08 | | comments (15)

Upgrade Email Account

03/12/08 | | comments (15)

Upgrade Email Account

03/12/08 | | comments (15)

Upgrade Email Account

03/12/08 | | comments (15)

Upgrade Email Account

03/12/08 | | comments (15)

Upgrade Email Account

03/12/08 | | comments (15)

Page 1 of 82 < > News

Overall Key:

Team site link

Team site wiki



Team site page

External link

- open up into new window



Key Icons:

Discussion board

Blog

Help

Info

Next

Previous

Alert

Reminder

Link

Video

Story

Podcast

Submit Questions

File Types:

mS Access

MS Word

MS Excel

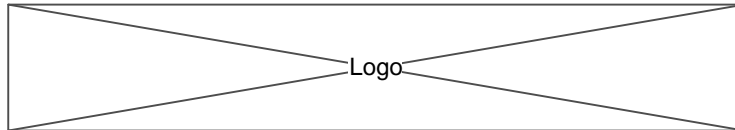
Ms PPT

MS Visio

MS Project

Adobe Flash

Adobe Acrobat

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Corporate > Information Systems > Tools & Services

> Tools & Services

[Collaboration](#)
[Connectivity](#)
[Hardware](#)
[Help when I work from...](#)
[Phone](#)
[Security](#)
[Software](#)

Information System (IS) Tools & Services

tagline

Help by product or Tool

Hardware



How do I...

Compare PCs | Work from Home | See hardware standards | more...

Categories

Broadband Cards | Desktops | Laptops | more...

Phones



How do I...

Dial Internationally | Check Voicemail | Send fax (efax) | more...

Categories

Cell phones | Office phones | Smart phones | more...

Software

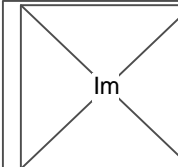


How do I...

Order | Instant Message | Learn about Microsoft training |

Categories

Collaboration | Productivity | Security | more...



Ask me a Question ?

Hello and welcome to the IS Tools & Services Avatar. Please feel free to ask me a question so I can help you out.

How can I learn more about computer training?



Help by Services

Collaboration



How do I...

Categories

Connectivity



How do I...

Access Network remotely | Check email | Setup Web conference | more...

Categories

Conferencing | Email | Remote Access (VPN) | more...

Security



How do I...

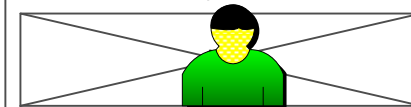
Create strong passwords | Protect my home PC | View blocked websites | more...

Categories

Accounts & Passwords | Email, Phishing, Spam | PC (home | office) | more...

IS Team

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Help when I work from...

home



the office



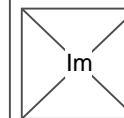
the road



Another country



What's New



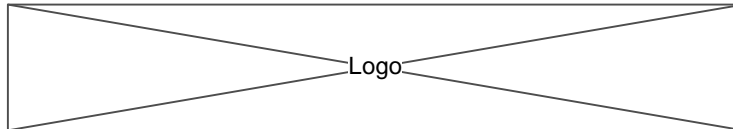
iPhone 3G now available for Kraft employee discount. See how you can save more...

3 of 11



Quick Links

- [Business Services Catalog](#)
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- [Innovation Showroom](#)
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Corporate > Information Systems > Tools & Services > Phone

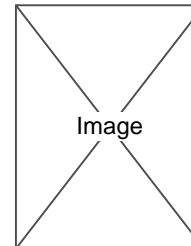
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[Help when I work from...](#)

> Phone

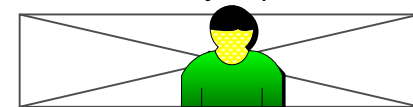
[Cell Phones](#)
[Office Phones](#)
[Smart Phones](#)
[Security](#)
[Software](#)

Phones

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IS Phone Team We Are here for you :)



[Send phone related Comments, Questions, or Suggestions](#)

Categories

Cell Phones



Models

[Phone model 1](#) | [Phone model 2](#) | [Phone model 3](#) | [Phone model 4](#) | [Phone model 5](#) | [Phone model 6](#) | [Phone model 7](#)

Office Phone



Analog

[Overview](#) | [Request](#) | [Use](#) | [Move](#) | [Forward](#) | [Deactivate](#)

Internet Based Phone ("VOIP")

[Overview](#) | [Request](#) | [Install](#) | [Use](#)

Smart Phones



Kraft Supported

[Blackjack](#) | [iPhone](#) | [Treo](#)

How do I?

Dial Internationally

Consectetuer adipiscing elit, sed diam nonummy nibh euismod

View

Check Voice Mail

Consectetuer adipiscing elit, sed diam nonummy nibh euismod

Thru my phone

[Overview](#) | [Request](#) | [Install](#) | [Use](#)

Thru my PC with Message Manager

[Overview](#) | [Request](#) | [Install](#) | [Use](#)

Send fax (efax)

Consectetuer adipiscing elit, sed diam nonummy nibh euismod

Thru my phone

[Overview](#) | [Request](#) | [Use](#)

Thru my PC with eFax

[Overview](#) | [Request](#) | [Install](#) | [Use](#)

FAQ

Lorem ipsum onsectetuer adipiscing elit, sed diam nonummy

[View Phone related FAQ's](#)

[Submit a Phone question](#)

Top 5 Phone Discussions

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[Topic 1 \(600 posts\)](#)

[Topic 2 \(322 posts\)](#)

[Topic 3 \(122 posts\)](#)

[Topic 4 \(12 posts\)](#)

[Topic 5 \(8 posts\)](#)

[View all related discussions](#)

[\(+\). Create a new discussion](#)

Top 5 Phone Blogs

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[Blog 2](#)

[Blog 3](#)

[Blog 4](#)

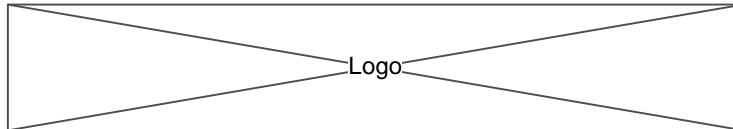
[Blog 5](#)

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Phone

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Corporate > Information Systems > Tools & Services > Connectivity

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Connectivity

Encompasses remote access and conferencing/people "connecting"
Consectetuer adipiscing elit, sed diam nonummy

Categories

Email Access

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[Overview](#) | [Use](#) | [Support](#)

Internet Access

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[Overview](#) | [Support](#)

Instant Messaging

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[Overview](#) | [Install](#) | [Use](#) | [Support](#)

Remote Network Access

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[Overview](#) | [Use](#) | [Support](#)

Web Conferencing / Meetings

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[Overview](#) | [Request](#) | [Install](#) | [Use](#) | [Support](#)

Wireless Access

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How do I?

Access Network remotely
Consectetuer adipiscing elit, sed diam nonummy nibh euismod

[Overview](#) | [Use](#) | [Support](#)

Setup Web conference
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[Overview](#) | [Use](#) | [Support](#)

Check email offsite/offline
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[Overview](#) | [Use](#) | [Support](#)

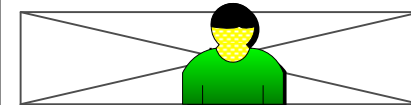
Access internet
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[Overview](#) | [Use](#) | [Support](#)

Instant Message
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[Overview](#) | [Use](#) | [Support](#)

IS Connectivity Team We Are here for you :)



[Send Connectivity related comments, questions or Suggestions](#)



FAQ



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Top 5 Connectivity Discussions



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[Topic 1 \(600 posts\)](#)

[Topic 2 \(322 posts\)](#)

[Topic 3 \(122 posts\)](#)

[Topic 4 \(12 posts\)](#)

[Topic 5 \(8 posts\)](#)

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Top 5 Connectivity Blogs



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[Blog 2](#)

[Blog 3](#)

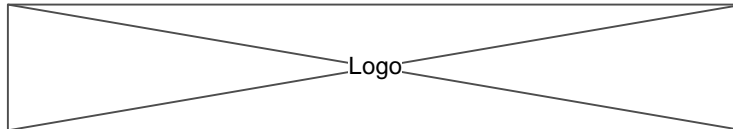
[Blog 4](#)

[Blog 5](#)

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Connectivity
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Corporate > Information Systems > Tools & Services > Working from...

[Tools & Services](#)[Collaboration](#)[Connectivity](#)[Hardware](#)[Help when I work from...](#)[Another Country](#)[Home](#)[the Office](#)[the Road](#)[Phone](#)[Security](#)[Software](#)

Help when I work from Home

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home

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[Broadband cards](#) | [Data Backup](#) | [Cell Phones](#) | [Conferencing \(Live Meeting\)](#) | [Email \(OWA\)](#) | [Internet](#) | [Instant Messaging](#) | [Laptops](#) | [Webcams](#)



the Office

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The road

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[Broadband cards](#) | [Conferencing \(Live Meeting\)](#) | [Email \(OWA\)](#) | [Internet](#) | [Instant Messaging](#) | [Laptops](#) | [Security](#) | [Smart Phones](#)



Overseas

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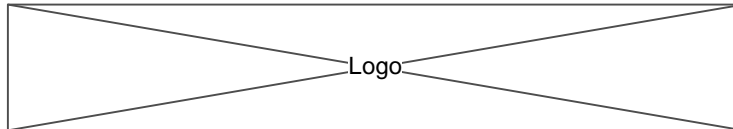
Working from...

this is the proposed design for the a 2nd level page the user will be taken to if they clicked on working from on the is tools and servers homepage.

We will need Kraft's assistance here to finalize that these are indeed the 4 groups of potentials users and that each of their needs are different.

I am not sure that the needs of someone on the road is that different that someone working internationally.

I could be wrong, but I am not certain.

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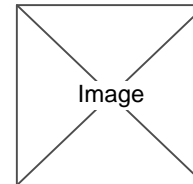
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Corporate > information Systems > Tools & Services > Phone > Smart Phone

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[Cell Phones](#)
[Office Phones](#)
[Smart Phones](#)
[Voice Mail](#)
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Smart Phones

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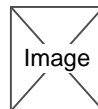


Supported

BlackJack


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iPhone


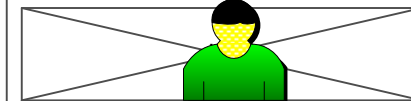
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Treo


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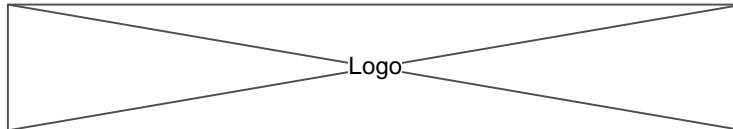
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[Connectivity](#)
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Work from Home

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Services

Collaboration

How do I...

Categories

Connectivity

How do I...

Access Network remotely | Check email | Setup Web conference | more...

Categories
 Conferencing | Email | Remote Access (VPN) | more...

Security

How do I...

Create strong passwords | Protect my home PC | View blocked websites | more...

Categories
 Accounts & Passwords | Email, Phishing, Spam | PC (home | office) | more...

Product or Tool

Hardware

How do I...

Compare PCs | Work from Home | See hardware standards | more...

Categories
 Broadband Cards | Desktops | Laptops | more...

Phones

How do I...

Dial Internationally | Check Voicemail | Send fax (efax) | more...

Categories
 Cell phones | Office phones | Smart phones | more...

Software

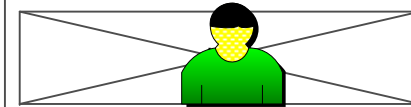
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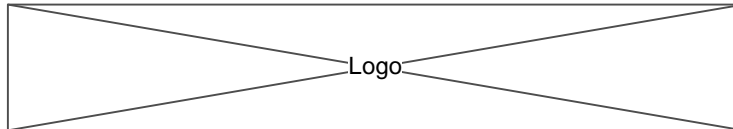
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Work from the Office

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Services

Collaboration

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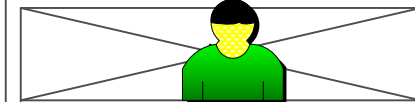
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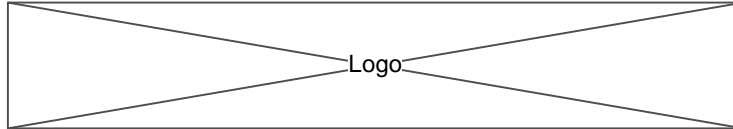


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Work Mobilly

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Services

Collaboration

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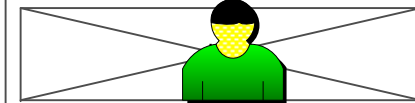
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Categories

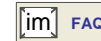
Collaboration | Productivity | Security | more...

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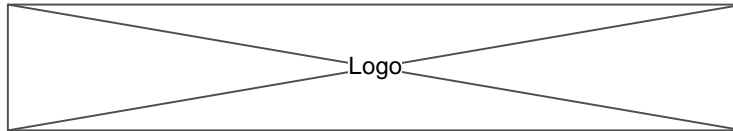
FAQ



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Work Internationally

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Services

Collaboration

How do I...

Categories

Connectivity

How do I...

Access Network remotely | Check email | Setup Web conference | more...

Categories

Conferencing | Email | Remote Access (VPN) | more...

Security

How do I...

Create strong passwords | Protect my home PC | View blocked websites | more...

Categories

Accounts & Passwords | Email, Phishing, Spam | PC (home | office) | more...

Product or Tool

Hardware

How do I...

Compare PCs | Work from Home | See hardware standards | more...

Categories

Broadband Cards | Desktops | Laptops | more...

Phones

How do I...

Dial Internationally | Check Voicemail | Send fax (efax) | more...

Categories

Cell phones | Office phones | Smart phones | more...

Software

How do I...

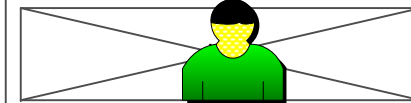
Order | Instant Message | Learn about Microsoft training |

Categories

Collaboration | Productivity | Security | more...

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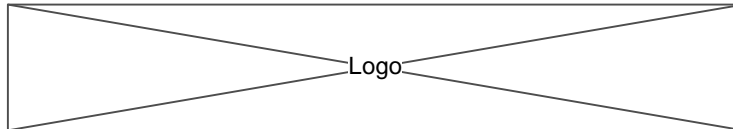
[FAQ](#)


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Corporate > information Systems > Tools & Services > Phone > Pages > iPhone

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Phone
[Cell Phones](#)
[Office Phones](#)
[Smart Phones](#)
[Voice Mail](#)
[Security](#)
[Software](#)

iPhone

The iPhone is an integrated cell phone and media player which includes a music and video player, digital camera, PDA, and an Internet communications suite in a single device.



Manufacturer: [Apple](#)

Available: 2008

[Overview](#)
[Order](#)
[Install](#)
[Use](#)
[Support](#)

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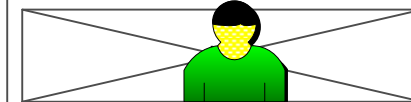
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Benefits:

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IS Phone Team

We Are here for you :)



[Send phone related Comments, Questions, or Suggestions](#)

[FAQ](#)


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iPhone

This is the proposed design for the a 4th level page.

The user arrives on this page after having clicked on iPhone from the 3rd level Smart phones page

1) Page title includes main images and quick Ipass summary content

2) Tabs

This is the proposed means to keep the consistent content for each section clean and manageable. The tab names and the content within the tabs will be determined by the content owner.

Risks:

a) because I was not able to meet with the style guide team, I am not sure this will be allowed

b) this may require a bit of html knowledge to update the tabs names as well as the content within it

Assumptions:

we are assuming in this case that the we have the ability to upload JavaScript and CSS to the IS Tools & server ices template

3) Feedback

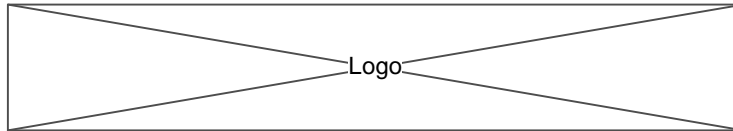
Clicking on the "comments/suggestion" links, will bring the user to a page which has a data entry form allowing the users to send comments to the content manager

4) Top 5 related discussion board

Displays the top 5 discussion boards along with links to each discussion board, tells the user how many posts we made per each discussion, allows the user to view all related discussions, and allow the users to create a new discussion.

5) Top 5 related blogs

Displays the top 5 blogs along with links to each blog, allows the user to view all related blogs, and allow the users to create a new blog.

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All Sites

Corporate > Information Systems > Tools & Services > Connecting > Pages > Remote Network Access > Connection Types > IPass

Tools & Services

Collaboration

Connectivity

Email Access

Internet Access

Instant Messaging

> Remote Network Access

Web Conferencing / Meetings

Wireless Access

Hardware

Help when I work from...

Phone

Security

Software

1 IPass

iPass is a service for travelling employees who can get access to the internet through a local line - all over the world, easily and safe.

Manufacturer: [IPass](#)

Available: 2008



2

Overview Request Install Use Support Deactivate

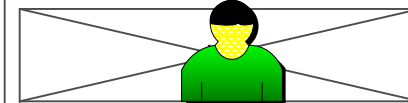
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IS Connectivity Team

We Are here for you :)



[Send IPass related Comments or Suggestions](#)

im

FAQ

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[View Connectivity related FAQ's](#)

[Submit a Connectivity related question](#)

IPass

This is the proposed design for the a 4th level page.

The user arrives on this page after having clicked on IPass from the 3rd level Connectivity page

1) Page title includes main images and quick IPass summary content

2) Tabs

This is the proposed means to keep the consistent content for each section clean and manageable. The tab names and the content within the tabs will be determined by the content owner.

Risks:

a) because I was not able to meet with the style guide team, I am not sure this will be allowed

b) this may require a bit of html knowledge to update the tabs names as well as the content within it

Assumptions:

we are assuming in this case that the we have the ability to upload JavaScript and CSS to the Is Tools & server ices template

3) We are here for you

4) FAQ's

5) IPass discussions

Displays the top 5 discussion boards along with links to each discussion board, tells the user how many posts we made per each discussion, allows the user to view all related discussions, and allow the users to create a new discussion.

6) IPass blogs

Displays the top 5 blogs along with links to each blog, allows the user to view all related blogs, and allow the users to create a new blog.

Title: 4th level (for purchase states)
Description: view of different tabs for tools and services guide
Module Varies By: Tab

1 - Initial state

Overview Order Install Use Support

Overview

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Benefits:

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4 use

Overview Order Install Use Support

Use

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2 - order

Overview Order Install Use Support

Order

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Requirements:

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License:

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5 support

Overview Order Install Use Support

Support

Issues & Fixes:

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3 - install

Overview Order Install Use Support

Install

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Title: 4th level (for free tools)
Description: view of different tabs for tools and services guide
Module Varies By: Tab

1 Initial state

Overview Request Install Use Support Deactivate

Overview

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2 Request

Overview Request Install Use Support Deactivate

Request

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Requirements:

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License:

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3 install

Overview Request Install Use Support Deactivate

Install

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4 use

Overview Request Install Use Support Deactivate

Use

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5 Support

Overview Request Install Use Support Deactivate

Support

Issues & Fixes:

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6 Deactivate

Overview Request Install Use Support Deactivate

Deactivate

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